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***EXPERT REPORT***  
***POST-ACCREDITATION EVALUATION***  
***UNIVERSITY “ISA BOLETINI” IN MITROVICA***

**Faculty Name: FACULTY OF LAW**

**Study Program: LLB 240 ECTS**

*Mitrovica, 19 March 2025*



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**Date of Accreditation Decision: 1.10.2024**

**Date of Post-Accreditation Review: 18.3.2025.**

**Experts Name: Dunja Duic**

**Coordinator/s from Kosovo Accreditation Agency (KAA):**  
**Milot Hasangjekaj, Head of Post-Accreditation Division**  
**Fjollë Ajeti, Senior Officer for Post-Accreditation Procedures**

**Sources of information for the Report:**

- *Self-Improvement Report (SIR)*
- *Report of Expert Team for the previous accreditation/re-accreditation process*
- *Site visit*

*Note: the process is based on the KAA METHODOLOGY on Monitoring and Post-accreditation Procedures*

**Post-Accreditation Procedure has been carried out:**

- a) on-site visit

**Date of on-site visit (if applicable): 18.3.2025.**

**Agenda and representatives met as part of the post-accreditation process:**

Post - Accreditation Procedure at University Isa Boletini, Mitrovicë, Faculty of Law	
Programmes:	Law, LLB 240 ECTS
Site visit on	19/03/2024
Expert Team:	Dunja Duic
Coordinators of the KAA:	Milot Hasangjekaj, Head of Post-Accreditation Division Fjollë Ajeti, Senior Officer for Post-Accreditation Procedures

### Site Visit Programme



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Time	Meeting	Participants
09:30 – 10:30	Meeting with the management where the programs is integrated	Prof. Dr. Islam Qerimi, Dean, Prof. ass. dr. Arbnor Ajeti, Vicedean Prof. Assoc. Dr. Besnik Murati, Department Head, Bahrie Sadiku – Sekretary
10:30 – 11:30	Meeting with responsible people to discuss and identify improvement	Prof. Dr. Islam Qerimi, Prof. ass. dr. Arbnor Ajeti, Prof. ass. dr. Besnik Murati, Bahrie Sadiku, sekretare, Prof. ass. dr. Zahir Çerkini, Prof. ass. dr. Mimoza Aliu, Prof. ass. dr. Perparim Gruda, Prof. ass. dr. Arta Dauti, Ass. LL.M Xhemajl Veliqi, PhD (c), Suzana Halilaj, zyrtare administrative, Natyra Misini – Zyra për Sigurimin e Cilësisë, Xhuljeta Fejzullahu – studente, Medina Smajli – studente
11:30 – 12:30	Lunch	
12:30 – 13:00	Visiting Facilities/equipment	Prof. Dr. Islam Qerimi, Prof. Ass. dr. Arbnor Ajeti, Prof. ass. dr. Zahir Cerkini, Prof. ass. dr. Arta Dauti, Bahrie Sadiku, sekretare.
13:05 – 13:10	Internal meeting of KAA staff and experts	
13:15 – 13:25	Closing meeting with the management of the faculty and program	

**Overall instructions for HEIs:**

1. No presentations of any kind are allowed, as the meetings are intended to be free discussions.
2. Anyone whose attendance won't be agreed in advance with KAA, and the Expert Team will be asked to leave the interview session.
3. Nametags are to be provided for all people attending the meetings.



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## Section 1: General Information

### 1. Accreditation Period:

- Start Date: 1.10.2024
- End Date: 30.9.2027

### 2. Recommendations Overview:

- Total Recommendations: 27
- Recommendations Fulfilled: 17
- Recommendations Pending: 10

## Section 2: Summary of Findings

### Overall Fulfillment of Recommendations:

*(Provide a general summary on the extent in implementation of recommendations from the accreditation process).*

### Introduction

*(Provide 1-2 paragraphs about the process of post-accreditation).*

*Acceding to the self-improvement report the Faculty of Law has recorded each step taken to implement the recommendations, ensuring a comprehensive and inclusive process. Through established mechanisms, all relevant parties have been promptly informed in accordance with the deadlines outlined in the Improvement Plan submitted to KAA. According to the Article 2.4.6 Manual for Monitoring Methodology and Post Accreditation Procedures the international accreditation expert drafts a written report according to the template applied by the KAA in which he will confirm the degree of fulfillment of the recommendations by the relevant institution. After careful consideration of all relevant document and Manual for Monitoring Methodology and Post Accreditation Procedures, in this report the degree of fulfillment of the recommendations by the relevant institution will be addressed.*

*Self-improvement report for LLB 240 ECTS Faculty of Law University "Isa Boletini" in Mitrovica encompasses recommendations, actions, responsible structure and staff, evidence in total 24 paged. Implementation plan on implementation of External Evaluation Recommendation is in total 18 pages. It is important to emphasize that accreditation processes in Kosovo are currently primarily focused on the programme level. As a result, programme accreditation standards encompass various institutional elements, leading to accreditation recommendations that often*



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*address institutional processes—areas where programme management has limited authority to effect direct changes. Out of the 27 recommendations, 5 recommendations can be considered the responsibility of the university, others can be considered responsibility of faculty or department. It is clear from submitted documents that Faculty has a well-organized quality assurance system within the institution. Additionally, it is important to consider that the Faculty received its accreditation decision starting from October 1, 2024, and had to submit the self-improvement report just six months after that. Given these circumstances, it appears that due to the strong commitment of the faculty management and the entire team (both academic and administrative staff), along with effective quality processes, they have successfully initiated a significant number of actions to fulfill the recommendations.*

To date, they have successfully put the majority of recommendations

### **Description of Actions and Evidence**

*(Provide a general summary on the extent in implementation of recommendations from the accreditation process).*

#### **1. Mission, Objectives and Administration**

Status received: Fully compliant

Number of recommendations: 1

Recommendation 1 is to prepare detailed strategic research development plan. Regarding this recommendation, the Faculty of Law, on January 21, 2025, has formed a Working Group to draft a detailed development plan for strategic research. The Working Group is expected to complete the strategy by the deadline set in the improvement plan, March 2025. The deadline for this recommendation in Improvement plan is March 2025, this recommendation is partially fulfilled and evidence is provided. It is advisable not to rush the process of strategic planning, having that in mind new deadline June 2025 is advised.

#### **2. Quality Management**

Status received: Substantially compliant

Number of recommendations: 8

Recommendation 1 is to include in the matrix of programme and course results the evaluation of the objectives of a subject as well. It leads to a systematic view on the alignment of the education



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process and assures that the programme realizes all its objectives. Regarding this recommendation, the Study Commission has developed the matrix and submitted it to the Faculty Council for approval. On January 31, 2025, a decision was made to approve the model of the matrix for the course objectives. The management has requested that all academic staff complete the matrix by the deadline for the completion of exams. The deadline for this recommendation in Improvement plan is December 2025, this recommendation is partially fulfilled and evidence is provided. It is advisable to continue with the complete development of the matrix.

Recommendation 2 is to develop and subsequently implement an encompassing strategy on blended and hybrid learning. Regarding this recommendation, the Faculty of Law, on January 21, 2025, has formed a Working Group to draft a detailed development plan for strategic research. The Working Group is expected to complete the strategy by the deadline set in the improvement plan, March 2025. The deadline for this recommendation in Improvement plan is March 2025, this recommendation is partially fulfilled and evidence is provided. It is advisable not to rush the process of strategic planning, having that in mind new deadline June 2025 is advised.

Recommendation 3 is to assess the offer for (pedagogical) professional development. If necessary investments in this field have to be made. Moreover, it is recommended to assess whether assisting in professionalization activities has to be mandatory (and if so, to what extent). The deadline for this recommendation in Improvement plan is September 2025; this recommendation is not fulfilled yet.

In recommendation 4 and 5 the ET recommends to structurally address data on quality of education in programme management's meetings and to develop a system that 'continuously' monitors the overall programme quality, evolving to a full-fledged and internally driven quality framework.. Regarding this recommendation, the management of the Faculty of Law has held meetings to structurally address the data on the quality of education during the program management meetings. Due to the postponement of lectures and exercises by the decision of the Senate of UIBM until January 31, 2025, the management has not yet managed to generate all the data, as the exams have not yet been completed, and all quality monitoring reports from QAO have not yet been received. The deadline for this recommendation in Improvement plan is September 2026; this recommendation is not fulfilled yet, this recommendation overlaps with responsibilities of the University.

Recommendation 6 is to to actively engage external partners in the quality management on a structural basis, for instance by integrating integrating them in the learning process as well as by involving them in advisory group. The deadline for this recommendation in Improvement plan is September 2025; this recommendation is not fulfilled yet.



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In the recommendation 7 the ET recommends the programme to invest in the role of English – and the knowledge of the language, from the side of students as well as of academic staff – in view of mobility and internationalisation. The Faculty of Law has included the English language as a mandatory course in the program curriculum, which is delivered through lectures and exercises. This recommendation is fulfilled.

In the recommendation 8 The ET recommends the programme management to invest in communication with and among the staff. Within the framework of the management of the Faculty of Law, meetings have been held regarding the management of the program, as part of the meetings of the Faculty Council, as well as communication with and among the staff. The management of the Faculty of Law, through the research plan, encourages publication in co-authorship by the academic staff. This recommendation is fulfilled.

### **3. Academic Staff**

Status received: Substantially compliant

Number of recommendations: 3

Recommendation 1 is to define and prescribe clear criteria and budget for additional professional development of teaching staff. The deadline for this recommendation in Improvement plan is December 2025; although some actions have been taken, this recommendation is not fulfilled yet. This recommendation overlaps with responsibilities of the University.

Recommendation 2 is to increase number of exchange of academic staff with other university through ERASMUS or other forms of funding. The management of the Faculty of Law has succeeded in increasing the number of memoranda of cooperation with faculties in the region and the European Union, some professor have already participated in international exchange (e.g. Fullbright) and there is long term visiting scholar at the time of the visit at the Faculty. This recommendation is fulfilled, the Faculty should continue with this good practice.

Recommendation 3 is to define and prescribe procedure regulating workload information reports on annual basis with the obligation of each teaching staff member to submit workload report by the end of the academic year. The management of the Faculty of Law has drafted a model for the procedure that regulates the reporting of information on the workload on an annual basis, with the obligation for each teaching staff member to submit their workload report by July 2025, while the management will finalize the report by the end of the academic year (September 2025). This draft has been approved by the Faculty Council and sent to the staff. This recommendation



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is partially fulfilled since the deadline is not due , it is expected to be fulfilled till the deadline in Implementation plan.

#### **4. Educational Process Content**

Status received: Substantially compliant

Number of recommendations: 6

First 3 recommendation are regarding curricula reforms : to introduce legal clinics as mandatory courses; reduce mandatory courses in the field of criminal law and victimology and assure that all major fields are properly and evenly addressed in a logical flow and introduce a course dedicated to environmental law. Expert was informed during the visit that recommendation will be addressed in the period planned in Implementation plan, since the deadline for this recommendation is not due ( June 2026) , even though recommendation are not fulfilled it is expected that they will be when the deadline is due.

Recommendation 4 is to ensure transparent procedure for lodging a complaint against the exam result. This recommendation overlaps with responsibilities of the University. According to Implementation plan this recommendation is fulfilled.

Recommendation 5 is to expand the number of institutions with which contracts are concluded to facilitate the practical stage of the educational process effectively. According to self-improvement report, this recommendation is fulfilled, this practice should continue.

Recommendation 6 is to reflect on the inclusion of some mandatory courses in English. According to self-improvement report, some of the courses could be taught in English, as we have academic staff with a high level of proficiency in the English language, who have also completed postdoctoral studies in the USA. The management has secured an instructor from the USA to advance the English language skills of the academic staff at the Faculty of Law. She is currently teaching an English Language course for the academic year 2024/2025. This recommendation is fulfilled, this practice should continue.

#### **5. Students**

Status received: Fully compliant

Number of recommendations: 0

#### **6. Research**

Status received: Substantially compliant



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Number of recommendations: 6

Recommendation 1 is to establish stable budget for research work and publication. The deadline for this recommendation in Improvement plan is March 2025; although some actions have been taken, this recommendation is not fulfilled yet. This recommendation overlaps with responsibilities of the University.

Recommendation 2 is to publishing in journals where publication fees are not charged and which have a high impact factor. According to this self-improvement plan and interviews during site visit recommendation is fulfilled. Action taken should continue.

Recommendation 3 and 4 are to adopt a Strategic Plan as well as a Strategy on scientific research at the university and faculty levels and to adopt Action plan for the scientific research plan and flow indicators and performance on yearly bases. Regarding this recommendation, the Faculty of Law, on January 21, 2025, has formed a Working Group to draft a detailed development plan for strategic research. The Working Group is expected to complete the strategy by the deadline set in the improvement plan, March 2025. The deadline for this recommendation in Improvement plan is March 2025, this recommendation is partially fulfilled and evidence is provided. It is advisable not to rush the process of strategic planning, having that in mind new deadline June 2025 is advised

Recommendation 5 is to create internal database with information about published papers, conferences. The deadline for this recommendation in Improvement plan is February 2025; this recommendation is not fulfilled yet.

Recommendation 6 is to establish policies for ownership of intellectual property and set out clear procedures for commercialization of ideas developed by staff and students. In the meetings held with the council and the academic staff, the management discussed issues related to intellectual property protection policies and informed them about the current legislation, UIBM regulations, and the plagiarism detection system within the SMU framework. Policies related to commercial matters are drafted by UIBM, while the Faculty of Law, through its staff members, can become part of the working group. This is because the Faculty of Law is not a budgetary independent unit. The Faculty of Law has included a mandatory course titled "Intellectual Property Law" in its curriculum, where students gain in-depth knowledge on this subject. According to this self-improvement plan and interviews during site visit recommendation is fulfilled. Action taken should continue.

## **7. Infrastructure and Resources**

Status received: Substantially compliant

10



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Number of recommendations: 4

Recommendation 1 is to guarantee projection equipment in every room and to organize the interior of the rooms as much as possible in view of a modern, active teaching approach. The management of the Faculty of Law, with the approval of the Faculty Council, has submitted a request to the Rectorate of UIBM for the provision of projectors and other supplementary equipment for the classrooms. Now, all the classrooms has functionally projectors. Additionally, at the request of the management of the Faculty of Law, the Director of IT and other competent officials have reviewed the classrooms in the Faculty of Law to enable the implementation of technology in lectures and exercises. According to this self-improvement plan and visit to the lecture rooms during site visit this recommendation is fulfilled. Action taken should continue.

Recommendation 2 is that the Faculty should to reflect on the need of spaces for team work and to assess whether and how these can be integrated in the library, without disturbing students working/studying in silence. The management of the Faculty of Law has designated a room for group work by students, organized it, and named it: "Classroom for the Group Work". Students have been informed about the classroom. Additionally, the management of the Faculty of Law has submitted a request to the UIBM library, and in cooperation with the library staff, has created a space for group work for students. Furthermore, the management has secured and set up a separate classroom for students where mock trials can be conducted. According to this self-improvement plan and visit on site this recommendation is fulfilled. Action taken should continue.

Recommendation 3 is to assess its investments in a library that is up to academic standards and meeting the expected needs of law students and researchers in law. Moreover, the FL is recommended to integrate the library in the research-based study programme, whereby students are learnt to/have to use the library intensively to obtain the necessary (academic/research) competences. A prerequisite is, according to the ET, an accurate, contemporary collection of (text)books and high-level (electronic) national and international journals. The management of the Faculty of Law initially made a request to the staff to submit their requests regarding to buy the literature for the subjects they teach. The number of books in the UIBM library has been increased. Then, the management of the Faculty of Law made a request to the Rectorate for the purchase of textbooks for both mandatory and elective subjects as outlined in the Faculty's curriculum.

The management of the Faculty of Law and the academic staff, starting from the first week of the semester, have guided the students on the use of the library and the literature available there. Also, students were provided with the student handbook prepared by UIBM and were made



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aware of the access to the Library Regulations, which are available on the UIBM website. Additionally, the academic staff of the Faculty of Law, at the request of the management, has uploaded syllabi and necessary course materials on the SMU platform. The management of the Faculty of Law has informed the staff and students regarding the possibility of using online platforms for accessing literature. Furthermore, as part of the collaboration between the management of the Faculty of Law and the German institute FRIMAP – Schulung & Beratung, the latter has donated several books to our faculty in the field of mediation. Additionally, the Faculty of Law has included the course: "Alternative Dispute Resolution Methods" in its curriculum. According to this self-improvement plan and visit to the library during site visit this recommendation is fulfilled. Action taken should continue.

Recommendation 4 is to assess whether barriers for students with learning impairments are properly addressed and if not, to reflect on measures that could be taken in this regard. The management of the Faculty of Law, in cooperation with the coordinators of students of the respective years, is informed of all their requests and barriers. This semester, there have been no such cases. To ensure this aspect, the management of the Faculty of Law carefully analyzes the data in the reports generated in the SMU by the Quality Assurance Office (QAO) after the completion of each semester through questionnaires. In cases where students have made requests for specific needs, the management and academic staff have been and continue to be flexible in meeting their requests. Regarding the cooperation between the coordinators and the management, and the important role they play, the Dean of the Faculty of Law has presented them with certificates of appreciation for their exceptional contribution to the development of the Faculty, as well as for the distinguished students of the academic year 2024. According to this self-improvement plan and visit on site this recommendation is fulfilled. Action taken should continue.

- **Strengths Identified:**

*List key strengths that emerged from the post-accreditation evaluation.*

- ✓ *Openness for improvement*
- ✓ *Competent and highly motivated management*
- ✓ *Competent and highly motivated academic staff and administrative staff*
- ✓ *Good infrastructure*

- **Areas for Further Improvement:**

*Highlight areas that still need attention or improvement.*

- ✓ *Finish strategic planning*
- ✓ *Adjustment of the curriculum to the recommendations*
- ✓ *Application for more competitive projects*



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## Section 3: Final Evaluation

- **Final Fulfillment of Recommendations**

*(Provide final evaluation statement for State Quality Council)*

*(The supposed recommendation has been fulfilled/partially fulfilled/not fulfilled)*

Taking into consideration the content of the SIR and its annexes and documentation made available, along with the information gained through the undertaken interviews, the Expert Team finds the Study Programme evaluated to have met the KAA post-accreditation requirements with the following level of compliance:

Standard	Recommendation Status
1. Mission, objectives and administration	1 recommendations with action taken out of the 1 recommendations
2. Quality management	4 recommendations with action taken out of the 8 recommendations
3. Academic staff	1 recommendations with action taken out of the 3 recommendations
4. Educational process content	3 recommendations with action taken out of the 6 recommendations
5. Students	x
6. Research	4 recommendations with action taken out of the 6 recommendations
7. Infrastructure and resources	4 recommendations with action taken out of the 4 recommendations

In conclusion, the Expert Team considers that the LLB study programme offered by Faculty of Law University “Isa Boletini” in Mitrovica **has taken actions (being either fulfilled or partially fulfilled)** to implement for 17 recommendations meaning for **62.96%** of the total recommendations of 27.

## Section 4: Annexes

### 1. Annex 1. Synthetic approach of the recommendation implementation process



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**Annex 1**

**Synthetic approach of the recommendation implementation process**

<b>Number</b>	<b>Recommendation</b>	<b>Evaluation (Fulfilled / Partially Fulfilled / Not Fulfilled)</b>	<b>Recommended deadline to fulfill</b>
<b>1. Mission, Objectives and Administration</b>			
1.	A detailed strategic research development plan should be prepared	<b>Partially Fulfilled</b>	June 2025
<b>2. Quality Management</b>			
1.	It is recommended to include in the matrix of programme and course results the evaluation of the objectives of a subject as well. It leads to a systematic view on the alignment of the education process and assures that the programme realizes all its objectives.	<b>Partially Fulfilled</b>	December 2025
2.	The ET recommends to develop and subsequently implement an encompassing strategy on blended and hybrid learning.	<b>Partially Fulfilled</b>	June 2025
3.	The ET recommends to assess the offer for (pedagogical) professional development. If necessary investments in this field have to be made. Moreover it is recommended to assess whether assisting in professionalization activities has to be mandatory (and if so, to what extent)	<b>Not Fulfilled</b>	September 2025
4.	The ET recommends to structurally address data on quality of education in programme management's meetings	<b>Not Fulfilled</b>	September 2026
5.	The ET recommends to develop a system that 'continuously' monitors the overall programme quality, evolving to a full-fledged and internally driven quality framework.	<b>Not Fulfilled</b>	September 2026
6.	It is recommended to actively engage external partners in the quality management on a structural basis, for instance by integrating them in the learning process as well as by involving them in advisory group.	<b>Not Fulfilled</b>	September 2026
7.	The ET recommends the programme to invest in the role of English – and the knowledge of the language, from the side of students as well as of academic staff – in view of mobility and internationalisation.	<b>Fulfilled</b>	Continuously till 2027
8.	The ET recommends the programme management to invest in communication with and among the staff.	<b>Fulfilled</b>	Continuously till 2027



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<b>3. Academic Staff</b>			
1.	Define and prescribe clear criteria and budget for additional professional development of teaching staff.	<b>Not Fulfilled</b>	December 2025
2.	Increase number of exchange of academic staff with other university through ERASMUS or other forms of funding.	<b>Fulfilled</b>	Continuously till 2027
3.	Define and prescribe procedure regulating workload information reports on annual basis with the obligation of each teaching staff member to submit workload report by the end of the academic year.	<b>Partially Fulfilled</b>	September 2025
<b>4. Educational Process Content</b>			
1.	Introduce legal clinics as mandatory courses.	<b>Not Fulfilled</b>	June 2026
2.	Reduce mandatory courses in the field of criminal law and victimology and assure that all major fields are properly and evenly addressed in a logical flow.	<b>Not Fulfilled</b>	June 2026
3.	Introduce a course dedicated to environmental law.	<b>Not Fulfilled</b>	June 2026
4.	Ensure transparent procedure for lodging a complaint against the exam result	<b>Fulfilled</b>	Continuously
5.	Expand the number of institutions with which contracts are concluded to facilitate the practical stage of the educational process effectively	<b>Fulfilled</b>	November 2024
6.	Reflect on the inclusion of some mandatory courses in English	<b>Fulfilled</b>	November 2024
<b>5. Students</b>			
1.	x		
<b>6. Research</b>			
1.	Establish stable budget for research work and publication	<b>Not Fulfilled</b>	Continuously 2027
2.	Publishing in journals where publication fees are not charged and which have a high impact factor	<b>Fulfilled</b>	Continuously 2027
3.	Adopt a Strategic Plan as well as a Strategy on scientific research at the university and faculty levels	<b>Partially Fulfilled</b>	June 2025
4.	Adopt Action plan for the scientific research plan and flow indicators and performance on yearly bases.	<b>Partially Fulfilled</b>	June 2025
5.	Create internal database with information about published papers, conferences	<b>Not Fulfilled</b>	September 2025
6.	Establish policies for ownership of intellectual property and set out clear procedures for commercialization of ideas developed by staff and students	<b>Fulfilled</b>	October 2024
<b>7. Infrastructure and Resources</b>			
1.	Regarding the IT equipment, the ET recommends to guarantee projection equipment in every room and to organize the interior of the rooms as much as	<b>Fulfilled</b>	October 2024



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	<i>possible in view of a modern, active teaching approach.</i>		
2.	<i>The ET recommends the Faculty to reflect on the need of spaces for team work and to assess whether and how these can be integrated in the library, without disturbing students working/studying in silence.</i>	<b>Fulfilled</b>	October 2024
3.	<i>The ET strongly recommends the FL to assess its investments in a library that is up to academic standards and meeting the expected needs of law students and researchers in law. Moreover, the FL is recommended to integrate the library in the research-based study programme, whereby students are learnt to/have to use the library intensively to obtain the necessary (academic/research) competences. A prerequisite is, according to the ET, an accurate, contemporary collection of (text)books and high-level (electronic) national and international journals.</i>	<b>Fulfilled</b>	October 2024
4.	<i>It is recommended to assess whether barriers for students with learning impairments are properly addressed and if not, to reflect on measures that could be taken in this regard.</i>	<b>Fulfilled</b>	October 2024

Expert/s

Member

Dunja Duic

14/04/2025

Expert Name

(Signature)

(Date)



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Expert Name

(Signature)

(Date)